

Free Composite Door Giveaway - Terms & Conditions

Promoter: Sapphire Windows & Doors Ltd, Ammanford, South and West Wales.

1. Eligibility

- Open to UK residents aged 18 or over.
 - Entrants must live within **South and West Wales**, and the **home where the new door is to be fitted must be owned by the entrant** (not a rental property).
 - Proof of homeownership and address may be required before installation can take place.
 - The property must be located within one of the following areas: **Pembrokeshire, Carmarthenshire, Vale of Glamorgan, Cardiff, Bridgend, Neath Port Talbot, or Swansea.**
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2. Promotional Partner

- This giveaway is being run by **Sapphire Windows & Doors** in partnership with **Distinction Doors**, one of the UK's leading composite door manufacturers.
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3. How to Enter

- Follow **@sapphirewindowsuk** on Facebook or Instagram.
 - Like & share the giveaway post on Facebook
 - Or like & repost the giveaway post on Instagram
 - Tag **3 friends who live in South & West Wales** in the comments section of the post.
 - Entrants must complete all steps to be eligible to win.
 - Entries that are incomplete, illegible, or submitted by automated means will not be accepted.
 - Sapphire Windows & Doors accepts no responsibility for entries not received due to technical issues or social media outages.
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4. Closing Date

- Entries close at **midnight on Sunday, 9th November 2025.**
 - Entries received after this time will not be counted.
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5. Prize Details

- One winner will receive a **composite front door** from our Distinction Door range, supplied by **Distinction Doors** and professionally installed by the **Sapphire in-house installation team**.
 - The prize includes a **standard lever/lever door handle, letterbox, 4-hook composite multipoint door lock, and urn knocker** (*choice of standard colours available*).
 - Winners may choose from 33 standard colours for the external door slab at no additional cost. The internal door slab will be white and fitted with a standard white uPVC door frame (internal and external).
 - Installation includes standard making good and trim (up to 95mm). Any additional building work, plastering, rendering, or non-standard trim requirements beyond a typical installation will incur an additional cost.
 - If an alternative door frame colour is requested, this can be provided at an additional cost.
 - A **huge range of door styles and glazing options** is available to choose from as standard.
 - **Free installation** is included for the winning property, completed by our trusted Sapphire team.
 - Additional features such as fanlights, glass panels, skylights, or side window panels can be added at an additional cost.
 - Bespoke colours, finishes, or specialist accessories outside the standard range will also incur additional charges.
 - Installation of the prize door must be completed within **6 months** of the winner being notified, subject to manufacturing and scheduling availability.
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6. Winner Selection

- The winner will be selected at random from all eligible entries.
 - The winner will be notified via Facebook or Instagram within **7 days** of the closing date.
 - If the winner does not respond within **7 days** of being contacted, Sapphire Windows & Doors reserves the right to select an alternative winner.
 - Proof of eligibility (including homeownership and residency) may be required before installation.
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7. Prize Conditions

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- The prize is non-transferable, non-exchangeable, and no cash alternative will be offered.
 - The installation address must match the homeowner's registered address as confirmed during verification.
 - In the event the specified product becomes unavailable, Sapphire Windows & Doors reserves the right to offer an alternative prize.
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8. Publicity

- By entering, participants agree to take part in promotional activity if they win, including photos and social media posts showcasing the installation and final result.
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9. Data Protection

- Personal information collected during the giveaway will only be used for administering the promotion and will not be shared with third parties, except for those involved in prize delivery and installation.
 - Sapphire Windows & Doors adheres to **UK GDPR** and **data protection regulations**.
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10. General Terms

- Sapphire Windows & Doors reserves the right to amend, suspend, or cancel the giveaway if necessary, due to unforeseen circumstances.
 - Sapphire Windows & Doors reserves the right to disqualify entries deemed **inappropriate, offensive, or that do not comply** with the giveaway rules.
 - Entrants found to be using multiple accounts or false details to enter will be disqualified.
 - This promotion is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, or any other social media platform.
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11. Jurisdiction

- These Terms & Conditions are governed by the laws of **England and Wales**, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.
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12. Contact Information

For questions regarding the giveaway or these Terms & Conditions, please contact:

info@sapphirewindowsanddoors.co.uk

www.sapphirewindowsanddoors.co.uk

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